

**SOCIAL CARE SERVICES SCRUTINY BOARD
ACTIONS AND RECOMMENDATIONS TRACKER – UPDATED January 2017**

The recommendations tracker allows Board Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Board. Once an action has been completed, it will be shaded out to indicate that it will be removed from the tracker at the next meeting. The next progress check will highlight to members where actions have not been dealt with.

Scrutiny Board and Officer Actions

Date of meeting and reference	Item	Recommendations/ Actions	To	Response	Progress Check On
9 July 2015	ADULT SOCIAL CARE STRATEGIC DIRECTOR'S UPDATE [Item 5]	That the 0-25 pathway being co-designed by Adult Social Care and Children, Schools and Families is scrutinised by this Board.	Strategic Director Scrutiny Officer	An update on the Special Educational Needs and Disabilities (SEND) work-stream is being regularly reported to the Education and Skills Board. The two Boards have established a cross-Board group to look at SEND and the 0-25 pathway in 2016/17. This group is meeting regularly and the Vice Chairman will give an update on progress.	<i>January 2017</i>

Date of meeting and reference	Item	Recommendations/ Actions	To	Response	Progress Check On
30 October 2015	<p>MENTAL HEALTH CRISIS CARE CONCORDAT AND MENTAL HEALTH CODE OF PRACTICE: AN UPDATE [Item 9]</p>	<p>That the Scrutiny Board reviews the roll out of the Safe Havens across the remaining five Clinical Commissioning Group areas in Surrey including the financial sustainability of these projects.</p> <p>That an update is provided on the implementation of the Single Point of Access Project.</p> <p>That there is liaison between Surrey Police and Hampshire Police on good practice usage of the Aldershot Safe Haven for people in mental health crisis</p>	<p>Senior Commissioning Manager</p> <p>Scrutiny Board Chairman and Police and Crime Panel Chairman</p>	<p>An interim evaluation of safe havens is being reviewed by the Health and Wellbeing Board on 12 January 2016. An executive summary of this evaluation is attached.</p> <p>Work has been taking place in the CCGs to sustain the Safe Havens post the project fund ceasing at the end of March 2017, assuming the full evaluation continues to show outcomes being achieved.</p> <p>The single point of access for mental health crisis care is in development- a substantial amount</p>	<p><i>June 2017</i></p>

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				of work has been done by Surrey and Borders Partnership Trust in preparation for go live which is anticipated to be June 2017.	
25 January 2016	ADULT SOCIAL CARE QUALITY ASSURANCE TASK & FINISH GROUP OUTCOMES [Item 7]	<p>The Board:</p> <p>Supports the proposals as outlined in the report, concluding the task and finish group work</p> <p>Supports the first phase of implementation and areas of further work, as outlined in the report, to be set up and managed as a new multi-agency project</p> <p>Recommends that Officers return to the Board when they have an implementation plan for the Board to review</p>	Head of Quality Assurance and Strategic Safeguarding	The Chairman and Vice-Chairman are to meet with officers to hear an update on progress, and then consider whether a formal report to the Board is required.	<i>March 2017</i>
12 May 2016	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	Surrey's Youth Justice Partnership Board (YJPB) undertake further evaluation with the police and probation service to understand what impact youth justice intervention has on offending in young adulthood.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	<i>May 2017</i>

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12 May 2016	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	That officers provide a further update in 12-months on the progress of the Reducing Reoffending Plan 2014-17 with particular reference to how the new CAMHS integrated model, including the YSS subcontracted element, has impacted on mental health and emotional and behavioural issues as a known factor in relation to re-offending.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	May 2017
12 May 2016	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	That officers provide an update in 12-months in relation to progress made against the Youth Justice Strategic Plan in Year 2.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	May 2017
12 May 2016	INTERNAL AUDIT REPORT: REVIEW OF FOSTER CARE SERVICE ARRANGEMENTS [Item 8]	The Board notes with concern the Internal Audit recommendations and will review the outcome of the service's actions to improve in the follow-up audit.	Chief Internal Auditor	Follow up audit is underway as part pf Quarter 4 in the 2016/17 audit plan. An update will be brought to the Board following this.	March 2017
2	SURREY	That officers provide a short update on	Head of Safeguarding	The Chair of the	January

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September 2016	SAFEGUARDING CHILDREN'S BOARD VERBAL UPDATE [Item 8]	efforts to engaging fathers to attend child protection case conferences for information.		Surrey Safeguarding Board is due to report in January 2017.	2017
2 September 2016	SURREY SAFEGUARDING CHILDREN'S BOARD VERBAL UPDATE [Item 8]	That the Safeguarding Board provide a short update accompanying the annual report in December on: <ol style="list-style-type: none"> 1. Outcomes from the November 2016 multi-agency CSE conference. 2. The work of Surrey County Council and the Safeguarding Board in engaging with independent and faith schools. 	Independent Chair, Surrey Safeguarding Children's Board	The Chair of the Surrey Safeguarding Board is due to report in January 2017.	January 2017
2 September 2016	FEMALE GENITAL MUTILATION TASK AND FINISH GROUP [Item 9]	That officers clarify the legal framework and action taken by Surrey Police if an offence was to occur.	Head of Safeguarding/ Surrey Police	A response is attached for the Board's information.	Complete
26 October 2016	ADULT SOCIAL CARE BUDGET MONITORING [ITEM 9]	That officers bring a future report on Surrey Choices to the Board, as the Board is concerned about increased costs;	Strategic Director for Adult Social Care and Public Health	The Chairman is working with the Chairmen of Council Overview Board and Audit and Governance to take forward this	January 2017

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				recommendation.	
26 October 2016	ADULT SOCIAL CARE BUDGET MONITORING [ITEM 9]	That the Chairman write to the Surrey Choices shareholder board requesting non-executive representation for Adult Social Care.	Chairman/Scrutiny officer	The Chairman is working with the Chairmen of Council Overview Board and Audit and Governance to take forward this recommendation.	January 2017
26 October 2016	SURREY MULTI AGENCY SAFEGUARDING HUB AND EARLY HELP UPDATE [ITEM 10/11]	That officers report progress of Early Help and the MASH in six months, including how benefits are being realised and how emerging key issues have been addressed	Assistant Director Commissioning & Prevention	This will be added to the forward work programme following the May 2017 election.	May 2017
26 October 2016	SURREY MULTI AGENCY SAFEGUARDING HUB AND EARLY HELP UPDATE	Updated to the Performance and Finance Sub-group efforts to reduce the number of contacts to the MASH where a child's case is already open to Children's Services.	Assistant Director Commissioning & Prevention	Officers have been contacted with this request, and an item is expected at a future Performance and Finance Sub-Group meeting.	January 2017
26 October 2016	SURREY MULTI AGENCY SAFEGUARDING HUB AND EARLY HELP UPDATE	Updated to the Performance and Finance Sub-group issues that have arisen as a result of the new IMT modules and what is being undertaken to improve the system.	Assistant Director Commissioning & Prevention	Officers have been contacted with this request, and an item is expected at a future Performance and Finance Sub-Group	January 2017

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				meeting.	
26 October 2016	DEPRIVATION OF LIBERTIES SAFEGUARDS [Item 11]	That a quarterly update is reported through to the Performance and Finance sub-group, with matters being escalated to the Board if required.	Principal Social Worker and Senior Practice Development Manager	The Performance and Finance sub-group will receive its first quarterly update in early 2017.	March 2017
26 October 2016	ADULT SOCIAL CARE DEBT [Item 13]	That officers explore the business case for the additional temporary resource referred to in paragraph 14 to be made permanent, as a means for ensuring early and regular contact with debtors and their representatives.	Head of Resources	The impact and long-term benefits of this on-going work are in the process of being assessed, and would form part of any business case. The Board will receive a further update at a future meeting.	March 2017
9 December 2016	REVIEW OF ACCOMMODATION WITH CARE AND SUPPORT STRATEGY IMPLEMENTATION AND OLDER PEOPLE'S HOMES PROJECT [Item 7]	That the Cabinet ensure that the strategy is prioritised by Property Services and appropriate resource allocated to its delivery	Cabinet	This recommendation has been referred to Cabinet for 31 January 2017.	March 2017
9 December 2016	REVIEW OF ACCOMMODATION WITH CARE AND	That the Cabinet Member and service explore internal or external opportunities around invest to save funding to support	Cabinet	This recommendation has been referred	March 2017

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	SUPPORT STRATEGY IMPLEMENTATION AND OLDER PEOPLE'S HOMES PROJECT [Item 7]	the strategy, including when the council is intending to dispose of land		to Cabinet for 31 January 2017. A response will be shared at the next meeting.	
9 December 2016	REVIEW OF ACCOMMODATION WITH CARE AND SUPPORT STRATEGY IMPLEMENTATION AND OLDER PEOPLE'S HOMES PROJECT [Item 7]	That the outputs from the programme of engagement is shared with the Board at a future date	Strategic Director ASC & Public Health	This recommendation has been shared with officers and an update will be brought to a future meeting.	March 2017
9 December 2016	PREVENT STRATEGY [Item 8]	That the Prevent action plan for Children's Services is shared with the Board when available.	Assistant Director of Children's Services/ Community Safety Manager	The action plan will be available for the next meeting of the Board.	March 2017
9 December 2016	PREVENT STRATEGY [Item 8]	That further detail is provided with regard to engagement with schools on the Prevent strategy.	Community Safety Manager	A response is attached for information.	Complete
9 December 2016	REPORT FROM THE ASSISTANT DIRECTOR FOR CHILDREN'S SERVICES [Item 9]	That the Framework includes additional responsibilities for Members as independent visitors to children's homes	Head of Quality & Experience	This recommendation has been shared with officers and an update will be brought to a future meeting.	March 2017
9 December 2016	REPORT FROM THE ASSISTANT DIRECTOR FOR	That the Framework articulates which KPIs are reported to which	Head of Quality & Experience	This recommendation has been shared	March 2017

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	CHILDREN'S SERVICES [Item 9]	Board/responsible officer/team, and a principle of reporting consistently on the same, relevant KPIs is included.		with officers and an update will be brought to a future meeting.	
9 December 2016	REPORT FROM THE ASSISTANT DIRECTOR FOR CHILDREN'S SERVICES [Item 9]	That a trend analysis report for the key performance data and case audits over the last financial year is prepared for the Social Care Services Board (or equivalent) of the new Council	Scrutiny Officer/Assistant Director for Children's Services	This action will be taken forward in the 2017/18 Forward Work Programme	May 2017

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